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“Website” or “site” means our website at www.acclimatise.uk.com

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How to contact us

If you have any questions about this Website or relating to these T&Cs please contact us by email at helpdesk@acclimatise.uk.com, by telephone Tel: +44 (0) 2920 450688 or by post at the following address Acclimatise, Pascoe House, 54 Bute Street, Cardiff Bay, Cardiff, CF10 5AF.

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Where you have been issued with, or set your own, password you will not share this password with others. Your password may be used on multiple computers – at home, in the office, whilst travelling – but only computers for your own use. A password is for one person's use. Password sharing is a breach of our T&Cs and when discovered will result in additional purchase costs being levied.

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Acclimatise's refund policy is compliant with the requirements set out under UK legislation. Details of the refund policy with regard to the purchase of services and products are defined in the terms and conditions agreement that is included with the service or product and made available to purchasers before they commit to purchase.

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New Website users may apply to be an Acclimatise Network member by registering their details on the Acclimatise Website or by providing their details by email, telephone or fax. The decision to accept you as a Network member is made at the absolute and sole discretion of Acclimatise. Acclimatise need not give any reasons for not allowing you to become a Network member.

All Network members undertake to:

- a) ensure that the information that Acclimatise holds about you and your organisation is current, honest and accurate; and
- b) keep any username name, password or code secure and not disclose them to any third parties not authorised to access Content and/or software and related products.

Other matters

If any provision of these T&Cs is found to be invalid by any court having competent jurisdiction, the invalidity of that provision will not affect the validity of the remaining provisions of this notice, which shall remain in full force and effect. Failure by either party to exercise any right or remedy under these T&Cs does not constitute a waiver of that right or remedy.

Any agreement formed on these Terms and Conditions is personal to you. Nothing in these terms and conditions shall give a person who is not a party to this Agreement any right under the Contracts (Rights of Third Parties) Act 1999 to enforce any of its terms. Nothing in these Terms and Conditions constitutes a partnership or agency relationship or joint venture between parties.

Our failure to exercise or enforce any of our rights will not be deemed to be a waiver of such rights nor bar their exercise or enforcement in the future.

Should any disagreement arise between us, if we both agree, we will first try to settle it by mediation procedures through accredited, independent mediators.

These T&Cs shall be governed by and construed in accordance with the laws of England and Wales and the parties agree to submit to the jurisdiction of the English courts, such jurisdiction to be exclusive, save for infringement of Acclimatise's copyright or non-payment of Acclimatise's invoices where it will be non-exclusive.